## TBO.com: Travel Simplified

Investor Presentation: Q4 & FY25



#### Disclaimer

This presentation may contain statements which reflect Management's current views and estimates and could be construed as forward-looking statements. The future involves risks and uncertainties that could cause actual results to differ materially from the current views being expressed. These risks and uncertainities include but are not limited to our growth and expansion plans, our ability to obtain regulatory approvals, technological changes, fluctuation in earnings, foreign exchange rates, our ability to manage international operations, our exposure to market risks as well as other risks.



#### **Our Business**



Connects **travel buyers** across the world serving end **travelers** with globally distributed **travel suppliers** to seamlessly create joyful experiences for all **travelers** 





55+ Currencies



20+ Payment Methods



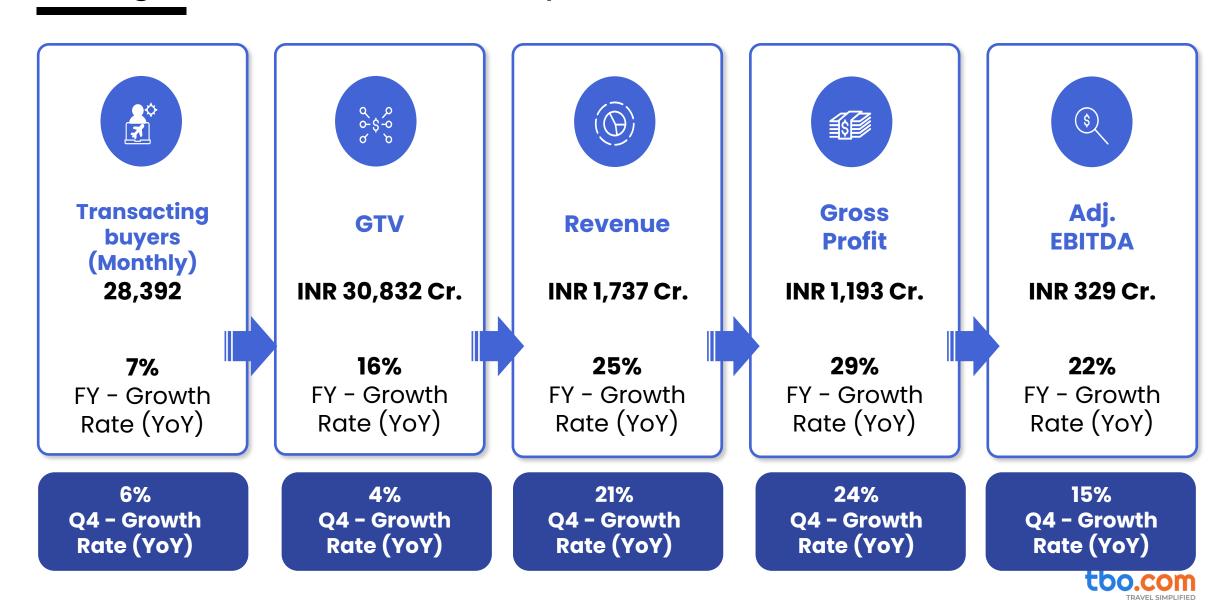
~150 Countries

Among Top 4 B2B Travel distribution platforms globally



## Q4 & FY2024-25 Update

### Strong Growth Across All Key Metrics



#### Our FY 2024-25 Performance

#### Where we went beyond

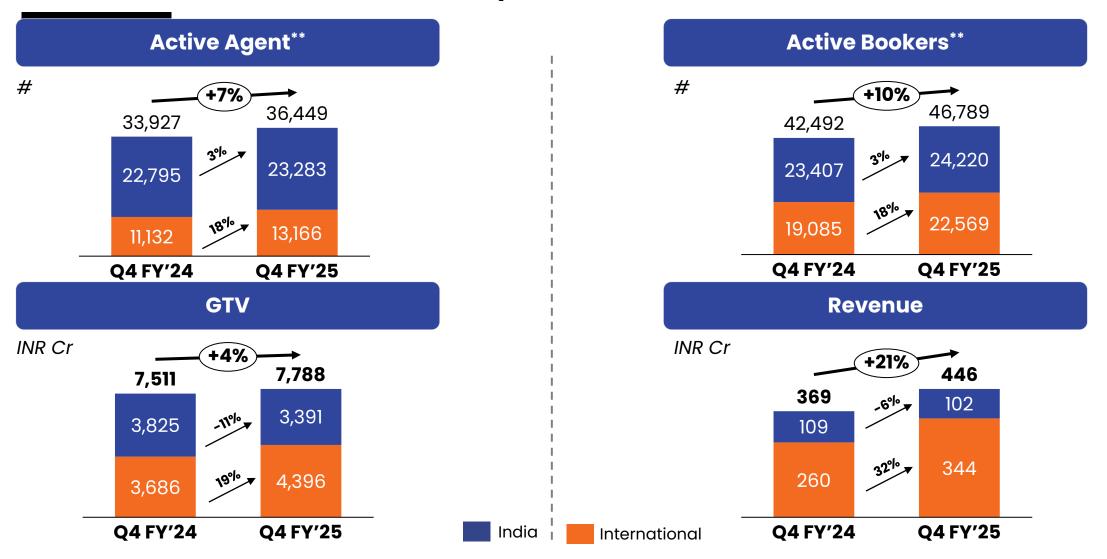
- 1 Delivered strong Y-o-Y financial Performance
  - Revenue +25%, GP +29%, Adj EBITDA + 22%
  - Strong Balance Sheet with Rs 1,450+ Cr Cash
- 2 Strong Q4 numbers even with seasonal impact of Ramadan
- Global Footprint expansion: 15+ new markets e.g. Australia, France, Germany; accelerated (60+) Sales hiring in Q4'FY25
- 4 Hotel<sup>+</sup> contribution in GTV terms is 59% (vs 50% in FY24) and in gross profit terms is 84% (vs 78% in FY24)
- 5 AI-led technology initiatives going on in full steam
- 6 Successful JOL integration 1 year ahead of plan

#### What could have been better

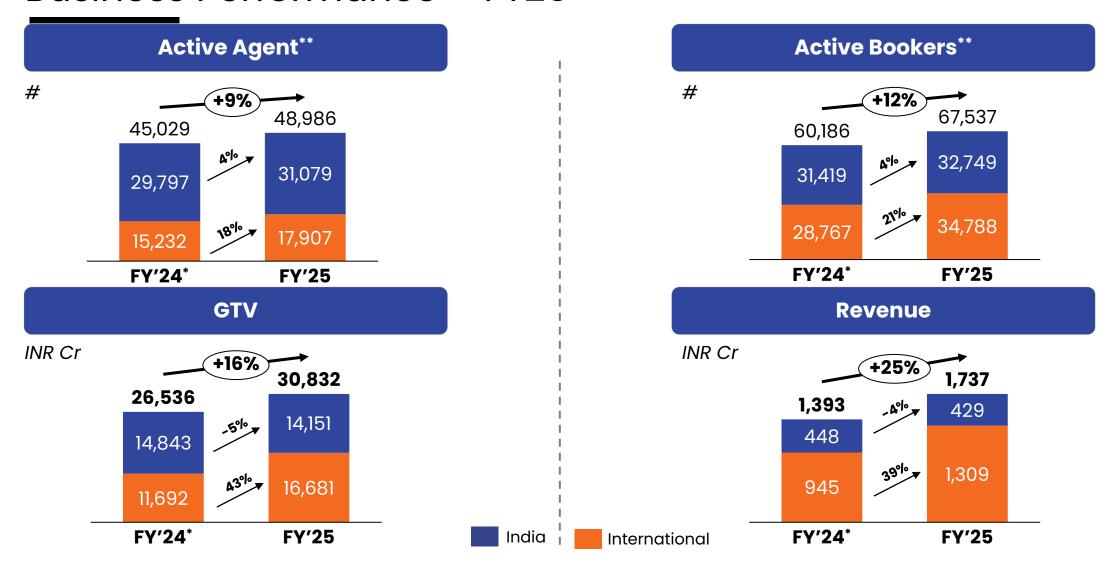
- Performance of airline segment
- 2 Forex management with currency volatility in key markets
- 3 Faster expansion in international markets



#### Enterprise Performance Summary Business Performance – Q4

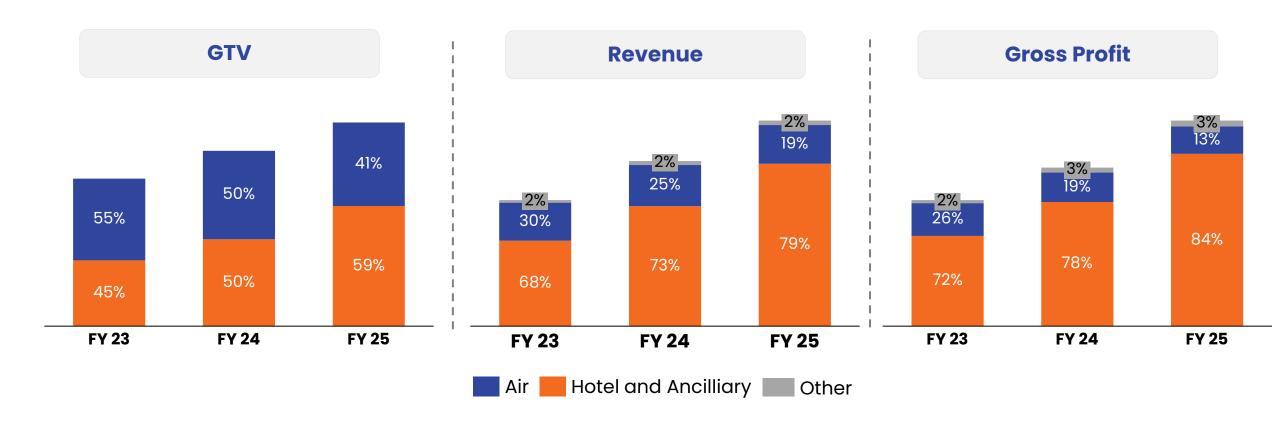


#### Enterprise Performance Summary Business Performance – FY25





# Hotel business has strong fundamentals Hotel⁺ Saliency expanding fast → core growth engine for TBO



# Hotel business has strong fundamentals 4<sup>th</sup> largest and currently fastest growing B2B platform

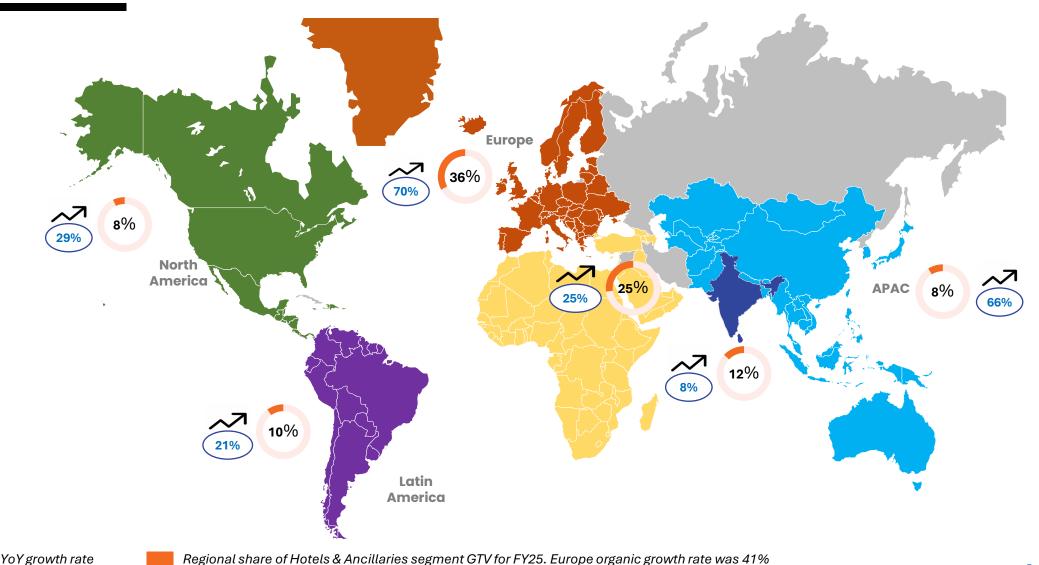






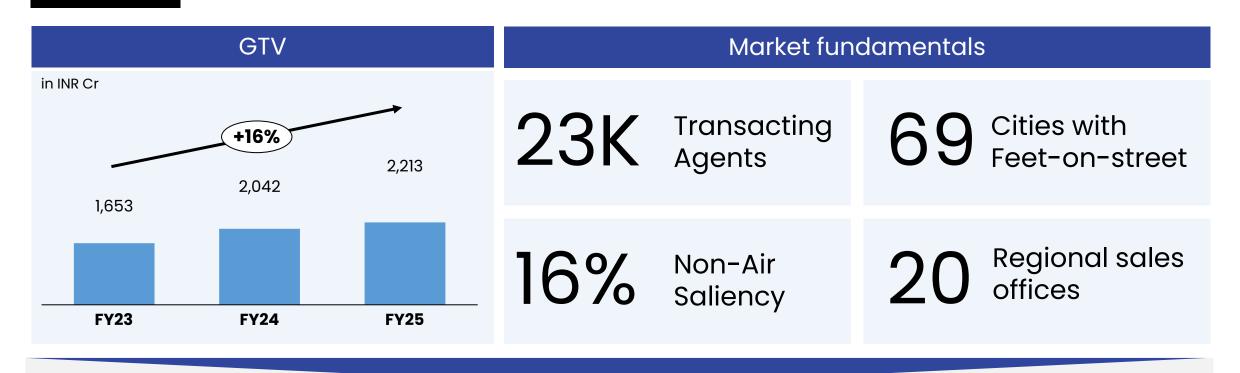
| GTV (FY25)                  | ~\$3.2 B <sup>2</sup> |
|-----------------------------|-----------------------|
| Growth LY                   | ~21%                  |
| 3Y CAGR<br><i>FY22-FY25</i> | ~66%                  |

# Hotel business has strong fundamentals Our Global footprint is driven through Hotels<sup>+</sup> segment



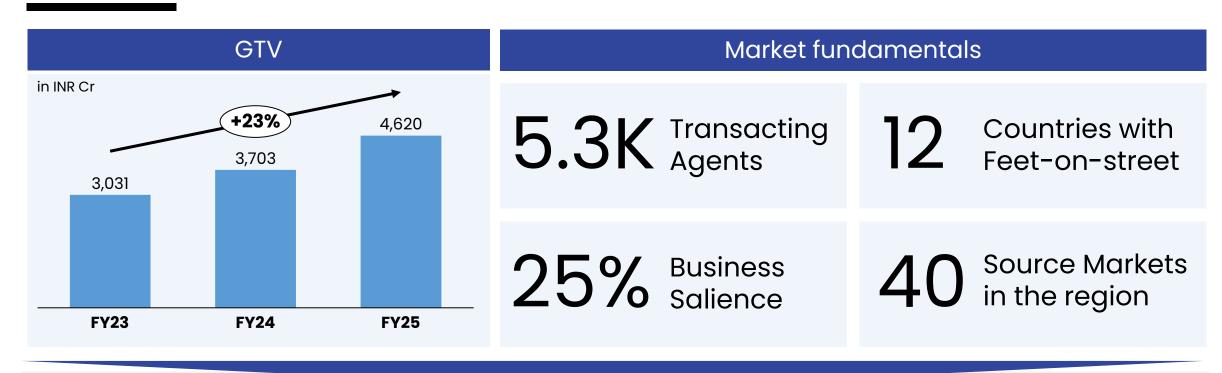


### India | Focus on Hotel+ with revamped GTM model



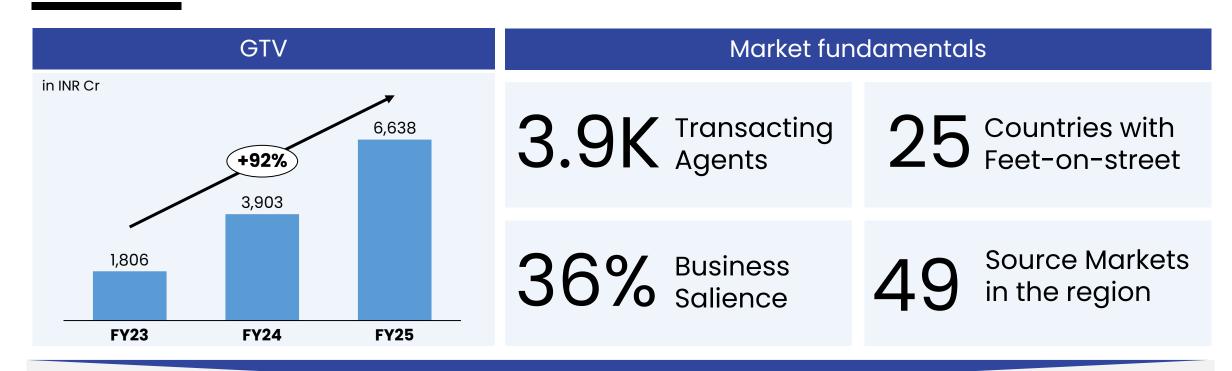
- (1) With large air buying base in the region, share of wallet growth with Non-Air cross-sell and upsell is the key focus
- (2) Domestic hotel supply strengthened with new hotels including branded chains
- (3) Platinum desk, for high touch account mgmt and inside sales, launched for Top Non-Air buyers, initial traction positive

### MEA | Gaining depth in select markets and increasing SoW



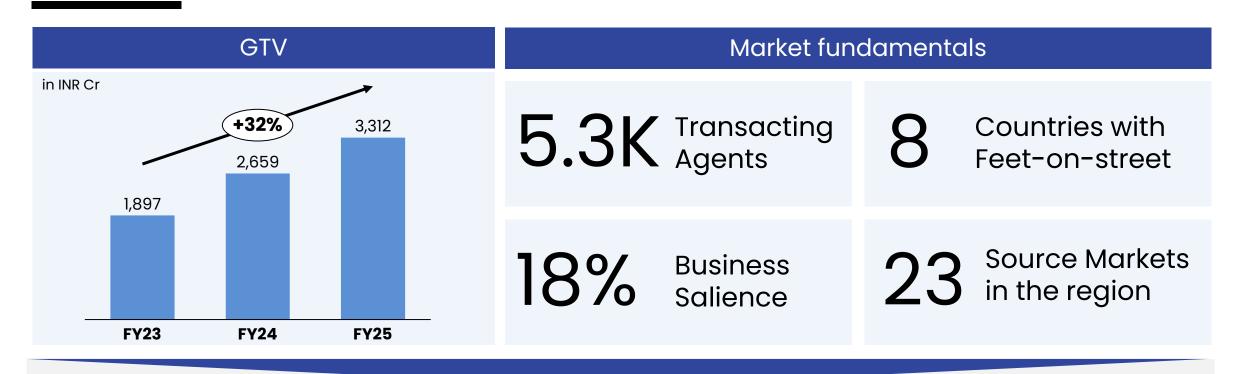
- (1) Key Growth Markets: Saudi Arabia, South Africa, and Northern Africa.
- (2) UAE continues to see volume growth despite high market saturation.
- (3) Focus on regional payment methods, translations and pushing ancillary sales.

### Europe | Building presence in new markets



- (1) Focus markets Spain, France, Italy, UK, and Germany with strong in-market FoS.
- (2) Offering localized support across major European languages to drive stickiness.

### Americas | Focus on US with new leadership



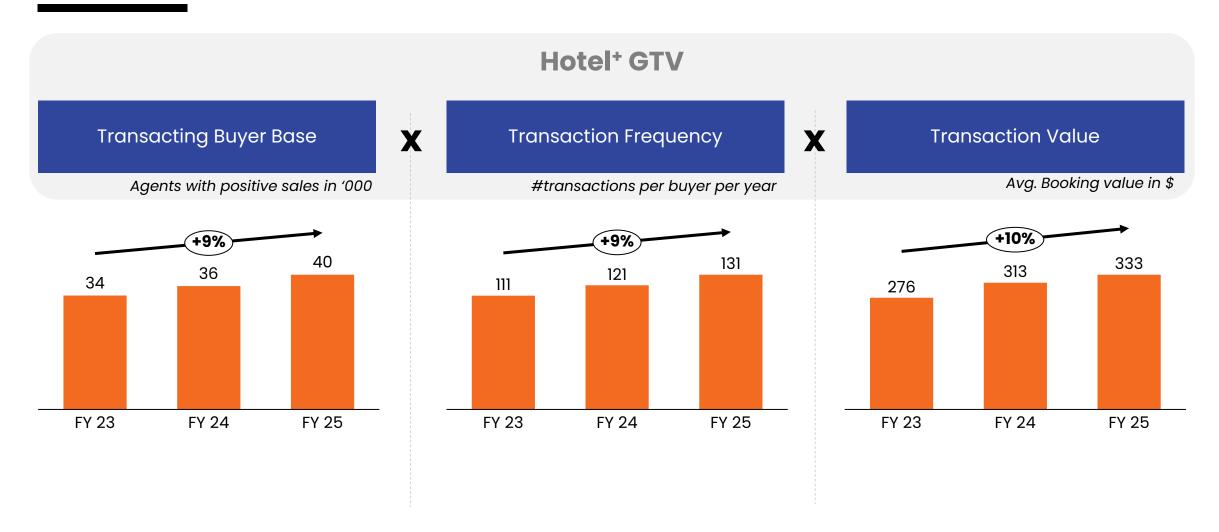
- (1) Strong growth in Brazil and other emerging markets through gains in wallet share
- (2) NorAm has a new sales leader onboard (in May 2025) with renewed focus on US market

### APAC | Unlocking Potential in High Growth APAC Markets



- (1) Sales team is scaled up to focus on Australia, New Zealand, Hong Kong, and Indonesia
- (2) Highly fragmented market with a long runway for growth

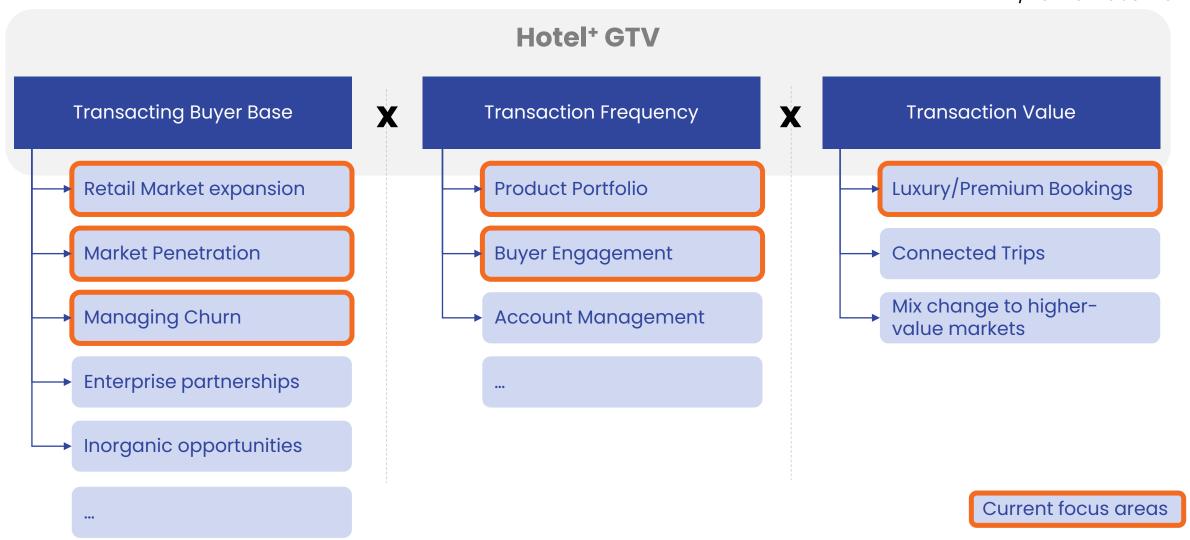
# Hotel business has strong fundamentals Our Hotel<sup>+</sup> growth is balanced across key pillars



#### Hotel business has strong fundamentals

### We have multiple levers to continue driving our growth

/non-exhaustive



#### Hotel business has strong fundamentals

### Large headroom to sustain high-growth over next 5 years

/non-exhaustive

#### Hotel<sup>+</sup> GTV

Transacting Buyer Base



Transaction Frequency



#### **Transaction Value**

- We are just getting started in very large markets such as Europe, North America, Australasia, etc.
- Our long-term buyer stickiness is ~40%, and has significant upsides
- Only ~37% of TBO India transacting agents buy hotels on platform

- Our ancillary portfolio started last year, and yet under incubation
- More than a third of transacting buyer base is acquired in last 2 years outside of India
- We have recently launched platform campaign manager

- Growth in luxury travel segment is ~2x vs overall travel market<sup>1</sup>
- Our retail proposition along with scale is differentiated to cater luxury travel
- We have started incubating 'Connected trips' initiatives



## Strategic initiatives driving growth

#### International Market Expansion and Penetration

#### **FY25**

~60 New KAMs added in Q4'FY25

15+ Countries added in the year

+5 New entities established

#### **FY26**

~100 KAMs to be added by Q2'FY26

~20 New countries to be added

North America leader onboarded

# Strategic Initiatives Platinum Launch



# Strategic Initiatives Platinum Launch

Platinum Pilot in first 3 months has...

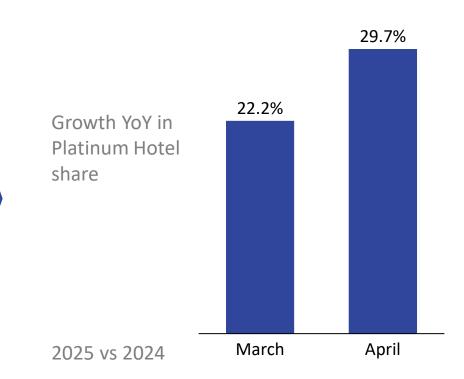


~77 Hotels added across markets

30+ Destinations covered

30K+ Bookers reached through campaigns

#### **Platinum performance**



## Detailed Financial Performance

#### Consolidated Financial Results: P&L

Amounts in INR Cr

| AITIOUITIS III II                               |              |              |              | JIILS III TIVK CI |  |
|---|--------------|--------------|--------------|-------------------|--|
| Particulars                                     | Quarte       | r Ended      | Year Ended   |                   |  |
| Faiticulais                                     | Mar 31, 2025 | Mar 31, 2024 | Mar 31, 2025 | Mar 31, 2024      |  |
| 1. Income                                       |              |              |              |                   |  |
| Revenue from operations                         | 446.1        | 369.1        | 1,737.5      | 1,392.8           |  |
| Other income                                    | 16.4         | 9.3          | 61.8         | 28.2              |  |
| Total income                                    | 462.5        | 378.4        | 1,799.3      | 1,421.0           |  |
| 2. Expenses                                     |              |              |              |                   |  |
| Service fees                                    | 135.2        | 118.1        | 544.0        | 470.7             |  |
| Employee benefits expense                       | 99.2         | 78.7         | 376.1        | 277.3             |  |
| Finance costs                                   | 5.4          | 4.1          | 23.3         | 10.6              |  |
| Depreciation and amortisation expenses          | 13.9         | 15.0         | 51.9         | 36.2              |  |
| Share issue expenses                            | -            | 0.3          | 3.0          | 2.0               |  |
| Net loss on foreign exchange differences        | 6.9          | 2.4          | 25.7         | 5.6               |  |
| Other expenses                                  | 140.2        | 106.4        | 513.5        | 384.5             |  |
| Total expenses                                  | 400.7        | 325.1        | 1,537.4      | 1,186.9           |  |
| 3. Profit before exceptional items and tax(1-2) | 61.8         | 53.3         | 261.9        | 234.1             |  |
| 4. Exceptional items                            | -9.0         | -            | -12.7        | 7.2               |  |
| 5. Profit before tax (3-4)                      | 70.8         | 53.3         | 274.6        | 226.9             |  |
| 6. Income tax expense/(credit)                  | 11.9         | 6.9          | 44.7         | 26.3              |  |
| 7. Profit for the period/year (5-6)             | 58.9         | 46.4         | 229.9        | 200.6             |  |

#### Consolidated Financial Results: P&L

Amounts in INR Cr

| Particulars  | Quarter      | :Ended       | Year Ended   |              |  |
|--|--------------|--------------|--------------|--------------|--|
| Particulars  | Mar 31, 2025 | Mar 31, 2024 | Mar 31, 2025 | Mar 31, 2024 |  |
| Profit / (Loss) for the year/ period (A)               | 58.9         | 46.4         | 229.9        | 200.6        |  |
| Tax Expense (B)  | 11.9         | 6.9          | 44.7         | 26.3         |  |
| Profit / (Loss) before tax (C=A+B)                     | 70.8         | 53.3         | 274.6        | 226.9        |  |
| Add: Finance costs (D)                                 | 5.4          | 4.1          | 23.3         | 10.6         |  |
| Add: Depreciation and amortisation expenses (E)        | 13.9         | 15.0         | 51.9         | 36.2         |  |
| Add: Net loss on foreign exchange differences (F)      | 6.9          | 2.4          | 25.7         | 5.6          |  |
| Less: Other income (G)                                 | (16.4)       | (9.3)        | (61.8)       | (28.2)       |  |
| Add: Exceptional items (H)                             | (9.0)        | -            | (12.7)       | 7.2          |  |
| Earnings before interest, taxes, depreciation and      |              |              |              |              |  |
| amortization expenses (EBITDA)                         | 71.6         | 65.6         | 300.9        | 258.3        |  |
| (I=C+D+E+F-G+H)  |              |              |              |              |  |
| Add: Share issue expenses (J)                          | -            | 0.3          | 3.0          | 2.0          |  |
| Add: Employee Stock Option Expense (K)                 | 7.5          | 3.1          | 24.9         | 9.2          |  |
| Adjusted Earnings before interest, taxes, depreciation |              |              |              |              |  |
| and amortization expenses (Adjusted EBITDA)            | 79.1         | 69.0         | 328.8        | 269.5        |  |
| (L=I+J+K)  |              |              |              |              |  |
| Revenue from operations (M)                            | 446.1        | 369.1        | 1,737.5      | 1,392.8      |  |
| Adjusted EBITDAMargin (Adjusted EBITDA as a            |              |              |              |              |  |
| percentage of Revenue from operations) (N=L/M)         | 17.7%        | 18.7%        | 18.9%        | 19.4%        |  |

#### Consolidated Financial Results: Balance Sheet

Amounts in INR Cr

| Particulars                             | As           | s on         | Particulars   | As on        |              |
|---|--------------|--------------|---|--------------|--------------|
| 1 articulars                            | Mar 31, 2025 | Mar 31, 2024 | i articulais  | Mar 31, 2025 | Mar 31, 2024 |
| Assets                                  |              |              | Equity  |              |              |
| Non-current assets                      |              |              | Equityshare capital                                       | 10.9         | 10.4         |
| Property, plant and equipment           | 12.8         | 13.0         | Other equity  | 1,184.2      | 534.4        |
| Goodwill                                | 91.2         | 88.6         | Total equity  | 1,195.1      | 544.8        |
| Other intangible assets                 | 176.3        | 180.5        |   |              |              |
| Intangible assets under development     | 38.9         | 13.9         | Non-current liabilities                                   |              |              |
| Right-of-use assets                     | 65.0         | 66.9         | Financial liabilities                                     |              |              |
| Financialassets                         |              |              | i. Borrowings   | 90.1         | 135.1        |
| i. Investments                          | 2.0          | 2.0          | ii. Lease liabilities                                     | 66.6         | 63.8         |
| ii. Other financial assets              | 11.9         | 3.9          | iii. Other financial liabilities                          | -            | 41.3         |
| Deferred taxassets (net)                | 15.3         | 12.0         | Employee benefit obligations                              | 17.6         | 13.8         |
| Other non-current assets                | 1.7          | 0.6          | Deferred tax liabilities (net)                            | 8.3          | 2.3          |
| Total non-current assets                | 415.1        | 381.4        | Total non-current liabilities                             | 182.6        | 256.2        |
|   |              |              | Current liabilities                                       |              |              |
| Current assets                          |              |              | Financial liabilities                                     |              |              |
| Financial assets                        |              |              | i. Borrowings   | 46.2         | _            |
| i. Investments                          | 170.5        | _            | ii. Lease liabilities                                     | 11.2         | 11.5         |
| ii. Trade receivables                   | 4,061.3      | 3,306.7      | iii. Trade payables                                       | 11.2         | 11.5         |
| iii. Cash and cash equivalents          | 961.7        | 751.5        | (a) total outstanding dues of micro and small enterprises | 3.6          | 3.3          |
| iv. Bank balances other than (ii) above | 323.4        | 102.6        | (b) total outstanding dues other than (iii)(a) above      | 4,317.6      | 3,600.1      |
| v. Ioans                                | 2.3          | 1.3          | iv. Other financial liabilities                           | 135.4        | 118.9        |
| vi. Other financial assets              | 46.6         | 71.6         | Employee benefit obligations                              | 12.6         | 12.0         |
| Current taxassets (net)                 | 1.1          | 2.5          | Contract Liabilities                                      | 242.4        | 252.4        |
| Other current assets                    | 232.3        | 239.8        | Other current liabilities                                 | 49.1         | 48.9         |
|   | =32.0        |              | Current tax liabilities (net)                             | 18.5         | 9.3          |
| Total current assets                    | 5,799.2      | 4,476.0      | Total current liabilities                                 | 4,836.6      | 4,056.4      |
|   | (2112        | 4.057.4      |   | (2112        | 4.055.4      |
| Total Assets                            | 6,214.3      | 4,857.4      | Total Equity and Liabilities                              | 6,214.3      | 4,857.4      |

### KPI Metrics (1/2)

| Particulars  | Quarter        | rended         | Year ended     |                |  |
|--|----------------|----------------|----------------|----------------|--|
| rarticulars  | March 31, 2025 | March 31, 2024 | March 31, 2025 | March 31, 2024 |  |
| Monthly Transacting Buyers <sup>(1)</sup> (number)         |                |                |                |                |  |
| - India  | 18,436         | 18,298         | 18,552         | 18,529         |  |
| - International  | 9,973          | 8,407          | 9,840          | 7,952          |  |
| Total  | 28,409         | 26,705         | 28,392         | 26,481         |  |
| GTV (₹ crore) - Source Market <sup>(2)</sup>               |                |                |                |                |  |
| - India  | 3,391.4        | 3,824.9        | 14,151.1       | 14,843.5       |  |
| - International  | 4,396.4        | 3,686.0        | 16,680.6       | 11,692.1       |  |
| Total  | 7,787.8        | 7,510.8        | 30,831.7       | 26,535.5       |  |
| GTV Mix (%) – Source Market <sup>(3)</sup>                 |                |                |                |                |  |
| - India  | 43.5%          | 50.9%          | 45.9%          | 55.9%          |  |
| - International  | 56.5%          | 49.1%          | 54.1%          | 44.1%          |  |
| GTV – Product (₹ crore) <sup>(4)</sup>                     |                |                |                |                |  |
| - Airlines   | 3,092.2        | 3,511.4        | 12,633.9       | 13,376.5       |  |
| - Hotels and ancillary                                     | 4,695.7        | 3,999.4        | 18,197.8       | 13,159.0       |  |
| Total  | 7,787.8        | 7,510.8        | 30,831.7       | 26,535.5       |  |
| GTV Mix (%) – Product <sup>(5)</sup>                       |                |                |                |                |  |
| - Airlines   | 39.7%          | 46.8%          | 41.0%          | 50.4%          |  |
| - Hotels and ancillary                                     | 60.3%          | 53.2%          | 59.0%          | 49.6%          |  |
| Revenue from operations (₹ crore) – Product <sup>(6)</sup> | ,              |                |                |                |  |
| - Airlines   | 79.4           | 87.1           | 327.5          | 346.6          |  |
| - Hotels and ancillary                                     | 356.4          | 271.8          | 1,371.6        | 1,013.6        |  |
| - Others   | 10.3           | 10.2           | 38.3           | 32.5           |  |
| Total  | 446.1          | 369.1          | 1,737.5        | 1,392.8        |  |
| Take Rate (%) – Product <sup>(7)</sup>                     |                |                |                |                |  |
| - Airlines   | 2.6%           | 2.5%           | 2.6%           | 2.6%           |  |
| - Hotels and ancillary                                     | 7.6%           | 6.8%           | 7.5%           | 7.7%           |  |
| Total  | 5.7%           | 4.9%           | 5.6%           | 5.2%           |  |

#### Notes:

- (1) Monthly Transacting Buyers are the average number of Buyers with net positive sales (which is calculated as fresh bookings minus cancellations) during each month computed for the relevant year / period from Buyers in a particular source market.
- (2) GTV Source Market is computed as total transaction value net of cancellations during the year / period generated from a particular source market.
- (3) GTV Mix % Source Market is computed as GTV of a particular source market divided by total GTV for the relevant year / period.
- (4) GTV Product is computed as total transaction value net of cancellations during the year / period generated from sale of airline tickets and hotel and ancillary bookings on all our platforms.
- (5) GTV Mix % Product is computed as a particular product GTV divided by total GTV for the relevant year / period.
- (6) Revenue from Operations Product means revenue recognized on (a) sale of airline tickets (b) Hotel and Ancillary bookings and (c) other miscellaneous products like TBO Academy and white label services, on all our platforms.
- (7) Take Rate % Product is computed as revenue from operations from particular product divided by such product's GTV for the relevant year / period.



### KPI Metrics (2/2)

| Dandinglan  | Quarter        | · ended        | Year ended     |                |  |
|---|----------------|----------------|----------------|----------------|--|
| Particulars   | March 31, 2025 | March 31, 2024 | March 31, 2025 | March 31, 2024 |  |
| Gross Profit (₹ crore) – Product <sup>(8)</sup>                     |                |                |                |                |  |
| - Airlines  | 38.8           | 31.3           | 158.8          | 171.2          |  |
| - Hotels and ancillary  | 262.5          | 210.1          | 999.7          | 721.4          |  |
| - Others  | 9.6            | 9.6            | 35.0           | 29.4           |  |
| Total   | 310.9          | 251.0          | 1,193.5        | 922.1          |  |
| Revenue from operations (₹ crore) – Source<br>Market <sup>(9)</sup> |                |                |                |                |  |
| - India   | 102.0          | 108.9          | 428.5          | 448.2          |  |
| - International   | 344.1          | 260.2          | 1,309.0        | 944.6          |  |
| Total   | 446.1          | 369.1          | 1,737.5        | 1,392.8        |  |
| Take Rate (%) – Source Market <sup>(10)</sup>                       |                |                |                |                |  |
| - India   | 3.0%           | 2.8%           | 3.0%           | 3.0%           |  |
| - International   | 7.8%           | 7.1%           | 7.8%           | 8.1%           |  |
| Total   | 5.7%           | 4.9%           | 5.6%           | 5.2%           |  |
| Gross Profit (₹ crore) – Source Market <sup>(11)</sup>              |                |                |                |                |  |
| - India   | 53.0           | 44.4           | 219.6          | 223.6          |  |
| - International   | 257.9          | 206.5          | 973.9          | 698.5          |  |
| Total   | 310.9          | 251.0          | 1,193.5        | 922.1          |  |
| EBITDA (₹ crore) <sup>(12)</sup>                                    | 71.6           | 65.6           | 300.9          | 258.3          |  |
| Adjusted EBITDA (₹ crore) <sup>(13)</sup>                           | 79.1           | 69.0           | 328.8          | 269.5          |  |
| EBITDA Margin (%) <sup>(14)</sup>                                   | 16.05%         | 17.77%         | 17.32%         | 18.54%         |  |
| Adjusted EBITDA Margin <sup>(15)</sup>                              | 17.73%         | 18.70%         | 18.92%         | 19.35%         |  |

- (8) Gross Profit Product is computed as revenue from operations from the product less service fee for the relevant year / period.
- (9) Revenue from Operations Source Market means revenue recognized on sale of airline, hotel and ancillary bookings created by buyers in the relevant source market.
- (10) Take Rate % Source Market is computed as revenue from operations from a particular source market divided by GTV from such source market for the relevant year.
- (11) Gross Profit Source Market is computed as revenue from operations from a particular source market less service fee for the relevant year / period.
- (12) EBITDA is calculated as profit/(loss) before tax plus finance costs plus depreciation and amortization expenses plus net loss on foreign exchange differences plus exceptional items minus other income.
- (13) Adjusted EBITDA is calculated as EBITDA plus share issue expenses plus employee stock option expense plus share of loss of joint ventures
- (14) EBITDA Margin % is calculated as a percentage of EBITDA divided by revenue from operations.
- (15) Adjusted EBITDA Margin % is calculated as a percentage of Adjusted EBITDA divided by revenue from operations.

## Thank You!



## Earnings Call details

#### **Q4 & FY25 Earnings Conference Call**

To discuss the performance for the Quarter and Financial Year ended 31st March 2025

Day/Date: Thursday, May 22<sup>nd</sup>, 2025

Time: 18:30 hours IST

#### **Zoom Link to Join the Call**

https://us06web.zoom.us/webinar/register/WN\_0igLeKKPTiKLAZqY4hxjbQ

\*Please Note Registration is compulsory

#### For more information, please contact:

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